



South East Coast Ambulance Service NHS
Foundation Trust
Nexus House
Gatwick Road
Crawley
RH10 9BG

Date 6th November 2017

Email:

Email:foi@secamb.nhs.uk

Dear,

I am writing in response to your enquiry under the Freedom of Information Act 2000 (FOIA) reference FOI/17/10/31.

You requested the following information, please also see our response below:

From December 2016 – September 2017

The total number of Red calls in Lydd and Romney and the percentage of those we got to in the allotted 8-minute timeframe

Please see table below:

Total Red 1 & Red 2 Calls	6765
Total Number of Red 1 & Red 2 Responses	1301
Percentage of Responses Achieved in Timeframe	17.2%

Please note that the total number of Red 1 & 2 calls could include multiple calls to the same incident as it is a count of incoming calls only.

The total responses relate to the total amount of Red 1 & 2 calls which we responded to and the percentage of responses achieved within timeframe is in relation to the total responses.

Please note that our performance is measured across the whole of Kent, Sussex and Surrey and one postal area is just a small percentage of this region. We are aware of geographical differences in performance and are working hard to address this.

I hope you find this information of some assistance.

If for any reason you are dissatisfied with our response, kindly in the first instance contact Caroline Smart, Information Governance Manager via the following email address:

FOI@secamb.nhs.uk

Yours sincerely

Freedom of Information Coordinator
South East Coast Ambulance Service NHS Foundation Trust